

## National Youth Sports San Antonio – Registration Policy

NYS SATX has a no refund policy. This policy is in place for many reasons, but primarily because as a small youth sports organization, we pay several fees at the time of every registration. With this, our standard policy is that all registrations are non-refundable. NYS does have several policies in place to make sure that every child and family is taken care of in a fair way.

- Any NYS Registration is eligible for full credit for a future season if requested by the parent prior to the start of games. NYS Credits are good for one year from that season, can be used for any sport, any child, any season, any time. If a uniform is given out, the cost of the uniform will be deducted from the credit.
- If a request for credit comes after the first game, partial credits "may" be honored by the League Staff. These requests must be requested in writing and will be discussed with that family directly.
- While NYS has a no refund policy, we do understand that there may be extenuating circumstances where a refund is warranted. If a refund is requested by the given no refund date of that season, a refund may be granted by the league staff. All refunds, however, <u>will come with a mandatory processing fee.</u>
- The fee for a Registration Refund will be \$20.